

How to enable DuitNow AutoDebit

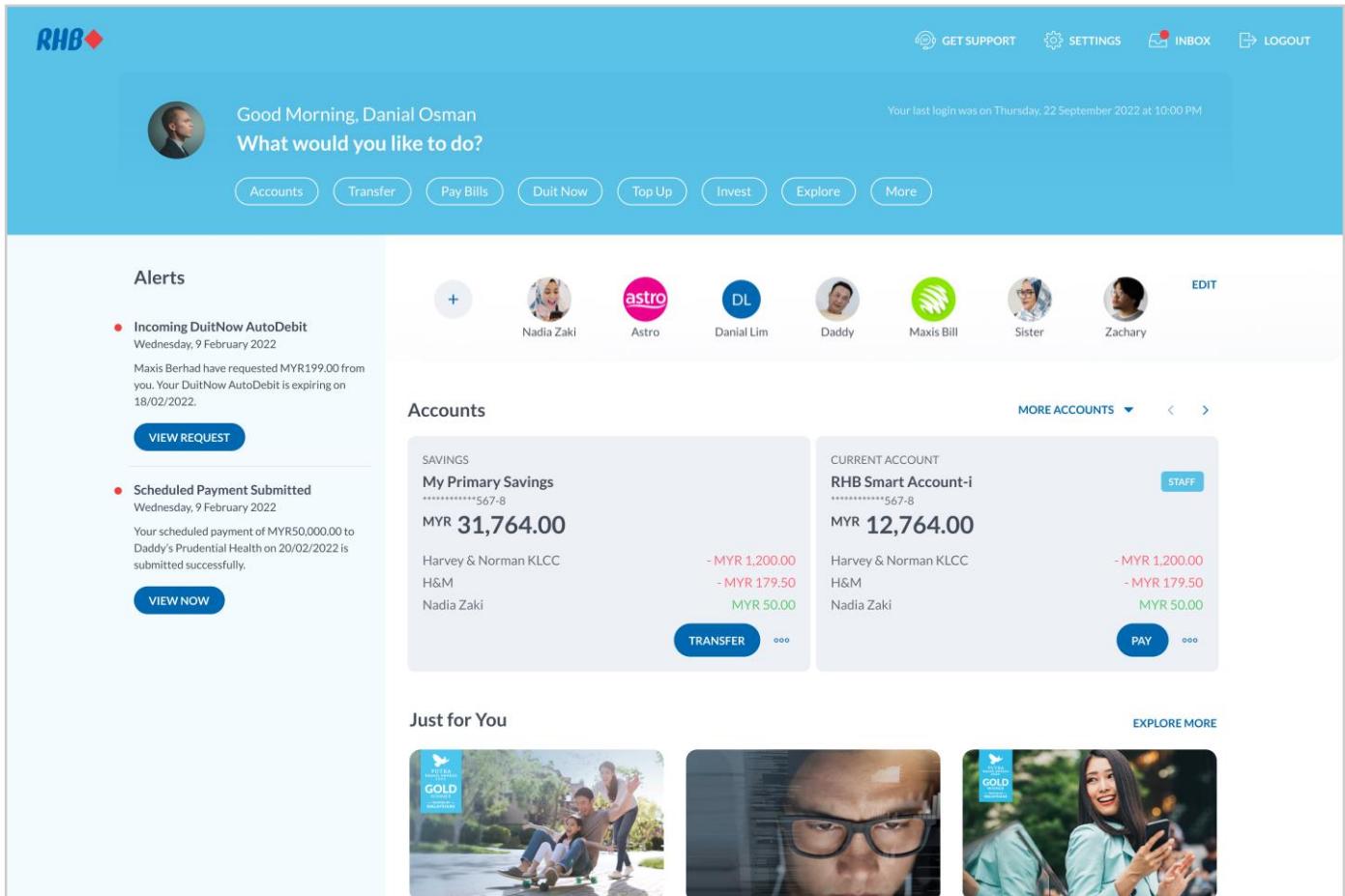
Gunakan DuitNow Auto Debit untuk lakukan bayaran

Make payments to merchants automatically without worry.

Buat bayaran kepada peniaga secara automatic tanpa risau.

This feature is only available on RHB Online Banking website.

Fungsi ini hanya tersedia melalui laman web RHB Online Banking.



The screenshot shows the RHB Online Banking interface. At the top, there's a navigation bar with 'GET SUPPORT', 'SETTINGS', 'INBOX', and 'LOGOUT'. Below that, a greeting 'Good Morning, Danial Osman' and a placeholder 'What would you like to do?'. A row of buttons for 'Accounts', 'Transfer', 'Pay Bills', 'Duit Now', 'Top Up', 'Invest', 'Explore', and 'More'. On the left, there's a sidebar for 'Alerts' with two items: 'Incoming DuitNow AutoDebit' (Wednesday, 9 February 2022) and 'Scheduled Payment Submitted' (Wednesday, 9 February 2022). In the center, there's a grid of icons for Nadia Zaki, Astro, Danial Lim, Daddy, Maxis Bill, Sister, and Zachary, with an 'EDIT' button. Below that are sections for 'Accounts' (Savings and Current Account details) and 'Just for You' (promotion images).

Step 1

Log in to RHB Online Banking and click 'More' at the top.

Langkah 1

Log masuk ke RHB Online Banking dan tekan 'More' di bahagian atas.

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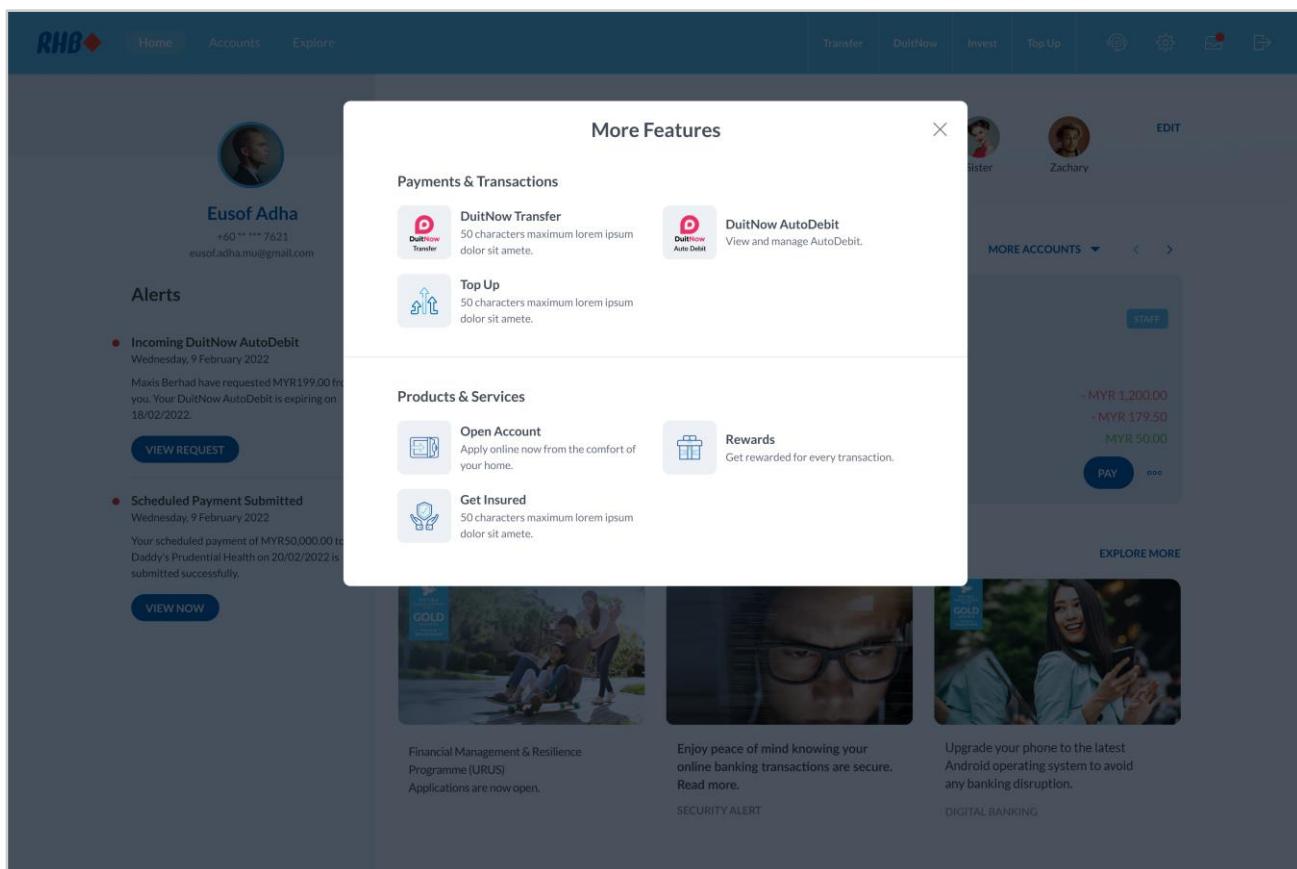
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The screenshot shows the RHB Online Banking interface. A central modal window titled "More Features" is open, displaying various banking services. In the "Payments & Transactions" section, there are three items: "DuitNow Transfer" (with a placeholder text), "DuitNow AutoDebit" (described as "View and manage AutoDebit"), and "Top Up". In the "Products & Services" section, there are three items: "Open Account" (described as "Apply online now from the comfort of your home."), "Rewards" (described as "Get rewarded for every transaction."), and "Get Insured" (with a placeholder text). Below the modal, there are three promotional banners: "Financial Management & Resilience Programme (URUS)" (with a placeholder text), "SECURITY ALERT" (with a placeholder text), and "DIGITAL BANKING" (with a placeholder text).

Step 2

Select 'DuitNow AutoDebit' to proceed.

Langkah 2

Pilih 'DuitNow AutoDebit' untuk teruskan transaksi.

How to enable DuitNow AutoDebit

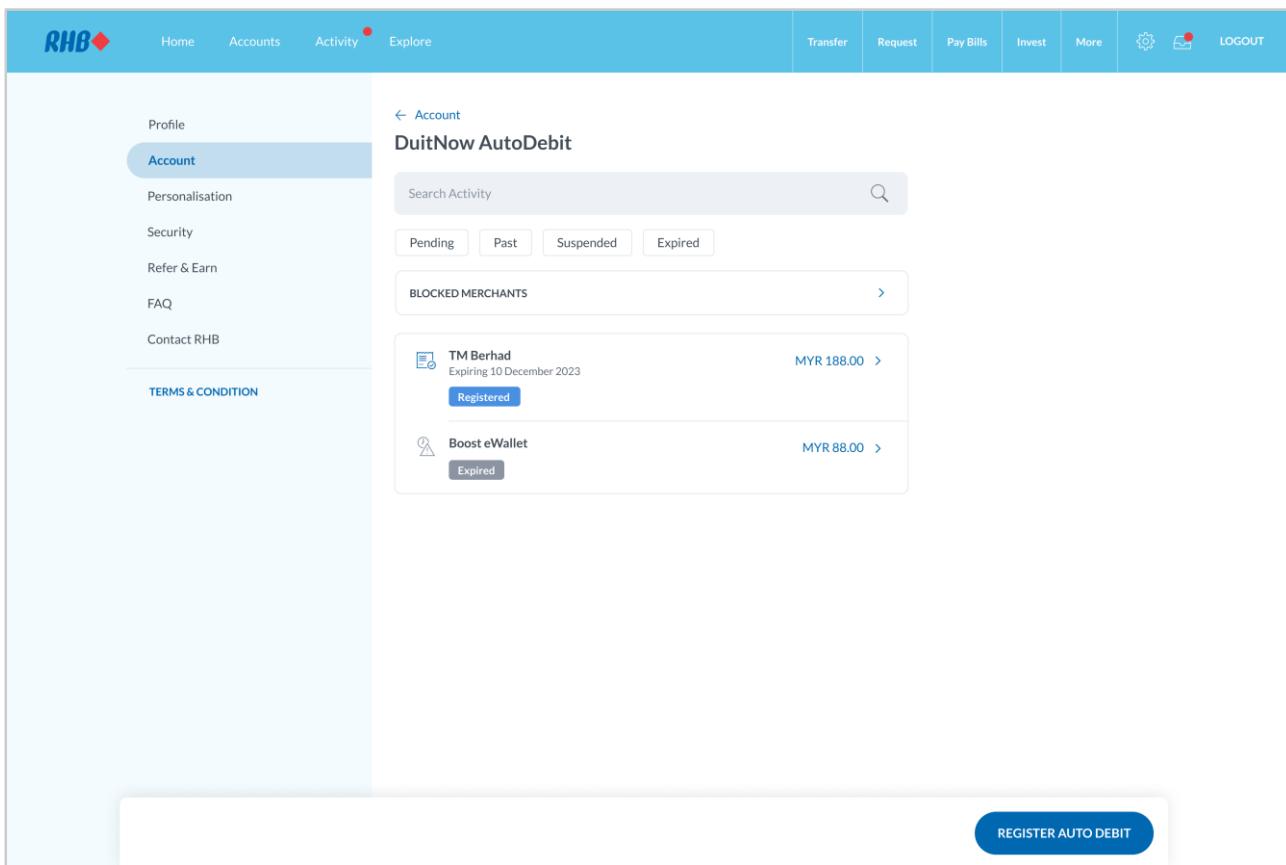
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DuitNow AutoDebit

Merchant	Amount	Status
TM Berhad Expiring 10 December 2023	MYR 188.00	Registered
Boost eWallet Expired	MYR 88.00	Expired

REGISTER AUTO DEBIT

Step 3

You may view all your DuitNow AutoDebit status. Click to view more details.

Langkah 3

Anda boleh melihat semua status DuitNow AutoDebit anda. Tekan untuk melihat butiran lanjut.

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Here are the guides to use the DuitNow AutoDebit feature on RHB Online Banking

- ❖ [REGISTRATION \(P. 5\)](#)
- ❖ [EDIT \(P. 12\)](#)
- ❖ [DEACTIVATION & REACTIVATION \(P. 15\)](#)
- ❖ [DELETION \(P. 20\)](#)

Berikut ialah panduan untuk menggunakan ciri DuitNow AutoDebit di RHB Online Banking

- ❖ [PENDAFTARAN \(P. 5\)](#)
- ❖ [EDIT \(P. 12\)](#)
- ❖ [PENONAKTIFAN & PENGAKTIFAN SEMULA \(P.15\)](#)
- ❖ [PEMADAMAN \(P. 20\)](#)

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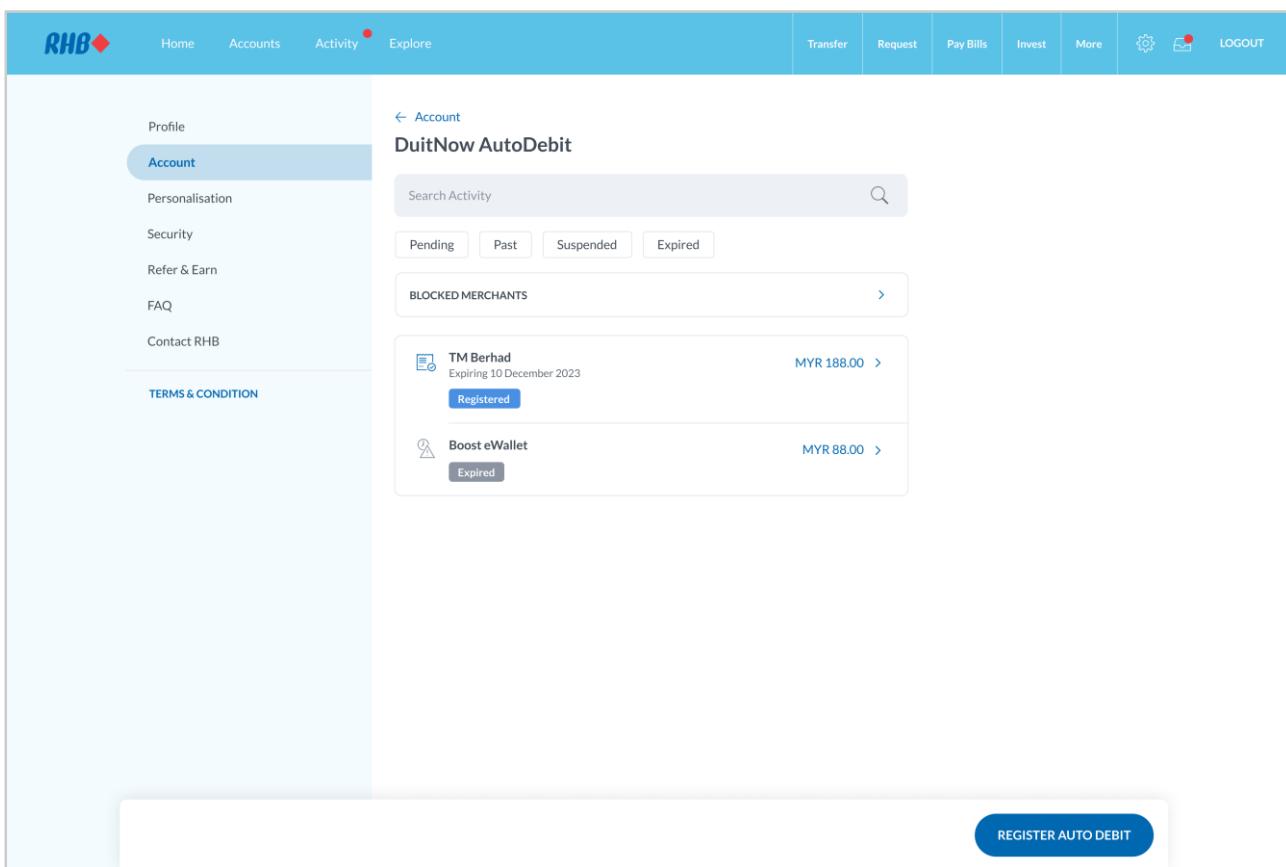
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1. REGISTRATION

1. PENDAFTARAN



The screenshot shows the RHB eBanking interface. On the left, there's a sidebar with options like Profile, Account (which is selected and highlighted in blue), Personalisation, Security, Refer & Earn, FAQ, and Contact RHB. Below that is a link to Terms & Condition. The main content area is titled 'DuitNow AutoDebit'. It features a search bar labeled 'Search Activity' with a magnifying glass icon. Below it are four buttons: Pending, Past, Suspended, and Expired. A section titled 'BLOCKED MERCHANTS' has a right-pointing arrow. Two merchant entries are listed: 'TM Berhad' (Expiring 10 December 2023) with a status of 'Registered' and 'MYR 188.00' next to a right-pointing arrow; and 'Boost eWallet' (Expired) with a status of 'Expired' and 'MYR 88.00' next to a right-pointing arrow. At the bottom right of the main content area is a blue button labeled 'REGISTER AUTO DEBIT'.

Step 4

Click on 'Register Auto Debit' to proceed with registration.

Langkah 4

Tekan 'Register Auto Debit' untuk teruskan dengan pendaftaran.

How to enable DuitNow AutoDebit

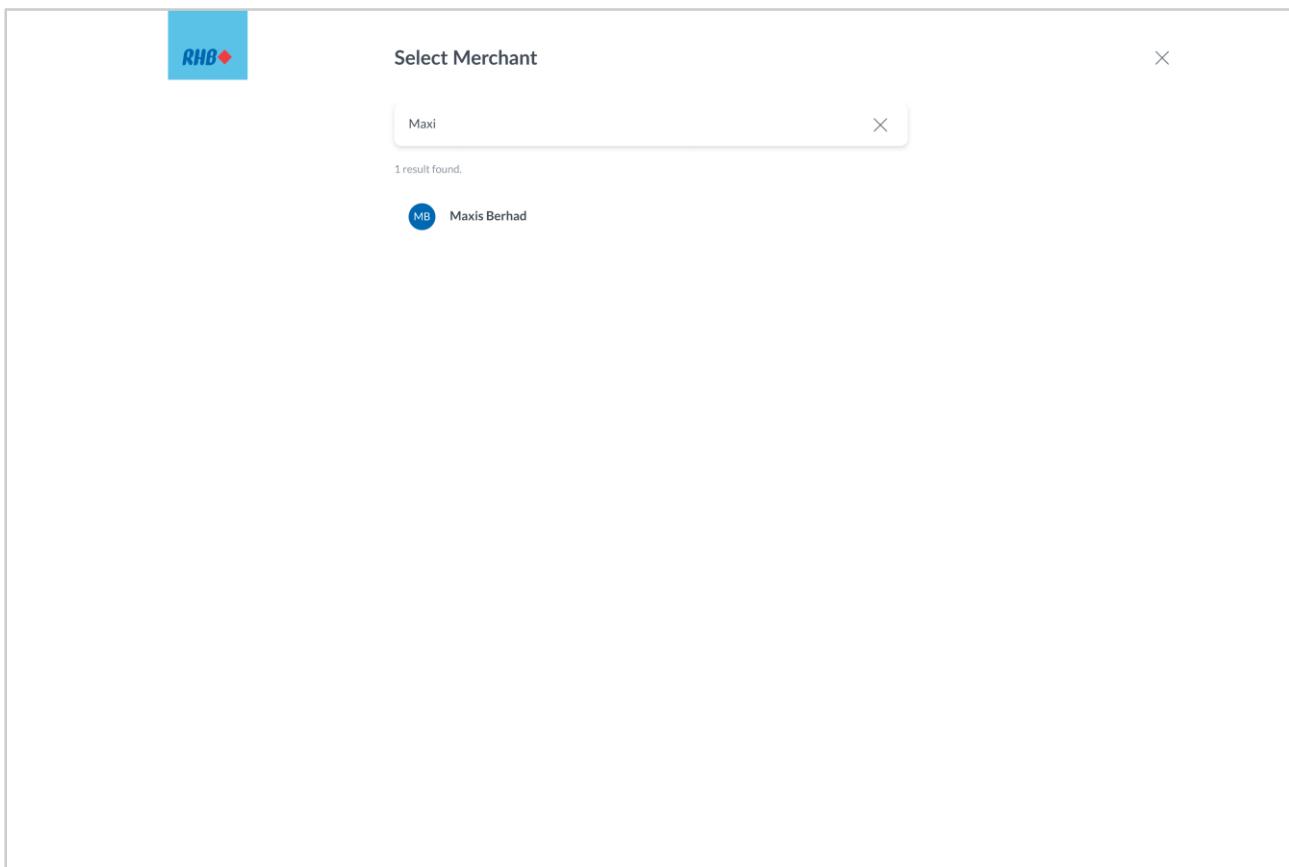
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1. REGISTRATION

1. PENDAFTARAN



Step 5

Choose which merchant to pay to by using the search bar and click on the merchant e.g. Maxis Berhad.

Langkah 5

Pilih peniaga yang hendak dibayar dengan menggunakan bar carian dan tekan pada peniaga, contohnya Maxis Berhad.

How to enable DuitNow AutoDebit

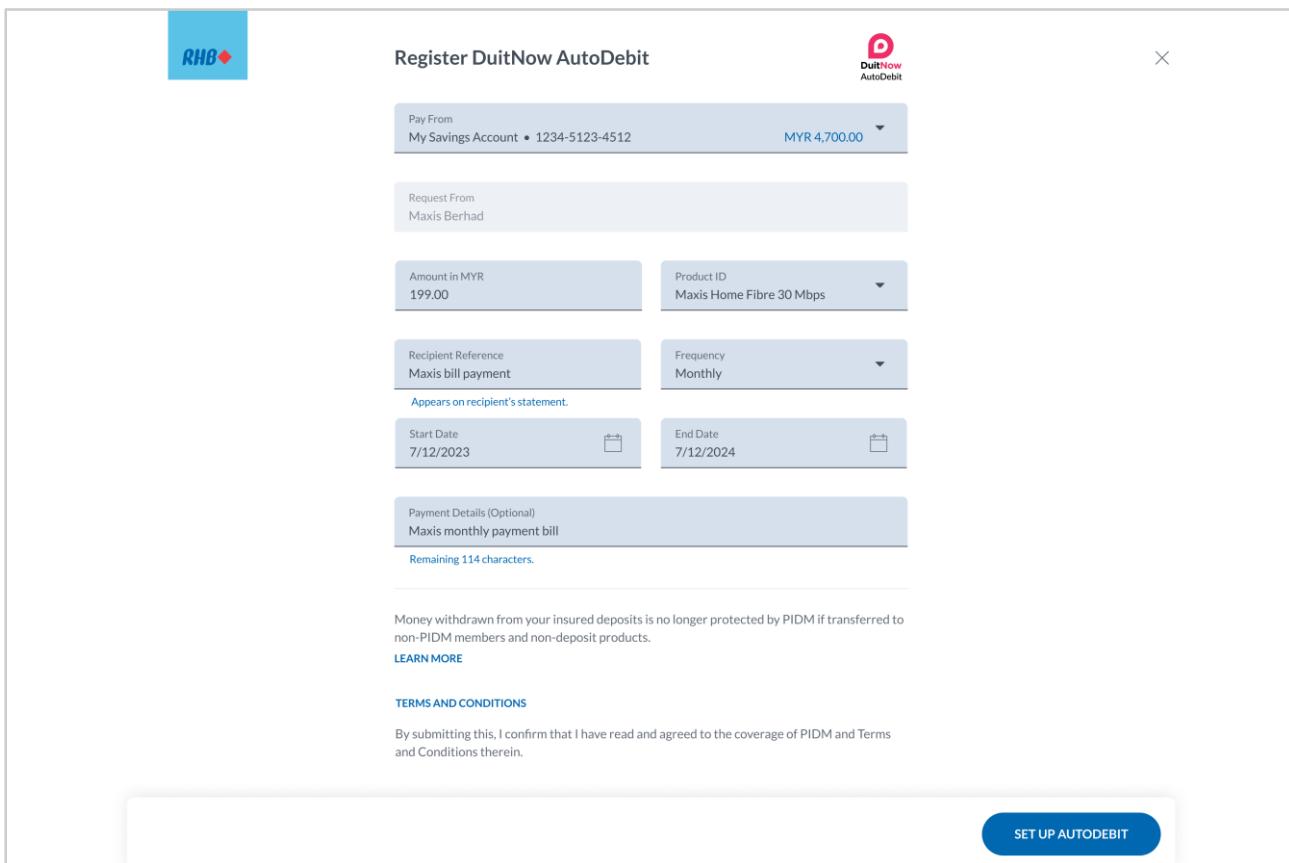
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1. REGISTRATION

1. PENDAFTARAN



Register DuitNow AutoDebit

Pay From
My Savings Account • 1234-5123-4512

Request From
Maxis Berhad

Amount in MYR
199.00

Product ID
Maxis Home Fibre 30 Mbps

Recipient Reference
Maxis bill payment

Frequency
Monthly

Start Date
7/12/2023

End Date
7/12/2024

Payment Details (Optional)
Maxis monthly payment bill

Remaining 114 characters.

Money withdrawn from your insured deposits is no longer protected by PIDM if transferred to non-PIDM members and non-deposit products.
[LEARN MORE](#)

TERMS AND CONDITIONS
By submitting this, I confirm that I have read and agreed to the coverage of PIDM and Terms and Conditions therein.

SET UP AUTODEBIT

Step 6

Fill in the requested details and click ‘Set Up AutoDebit’.

Langkah 6

Isikan maklumat yang diminta dan tekan ‘Set Up AutoDebit’.

How to enable DuitNow AutoDebit

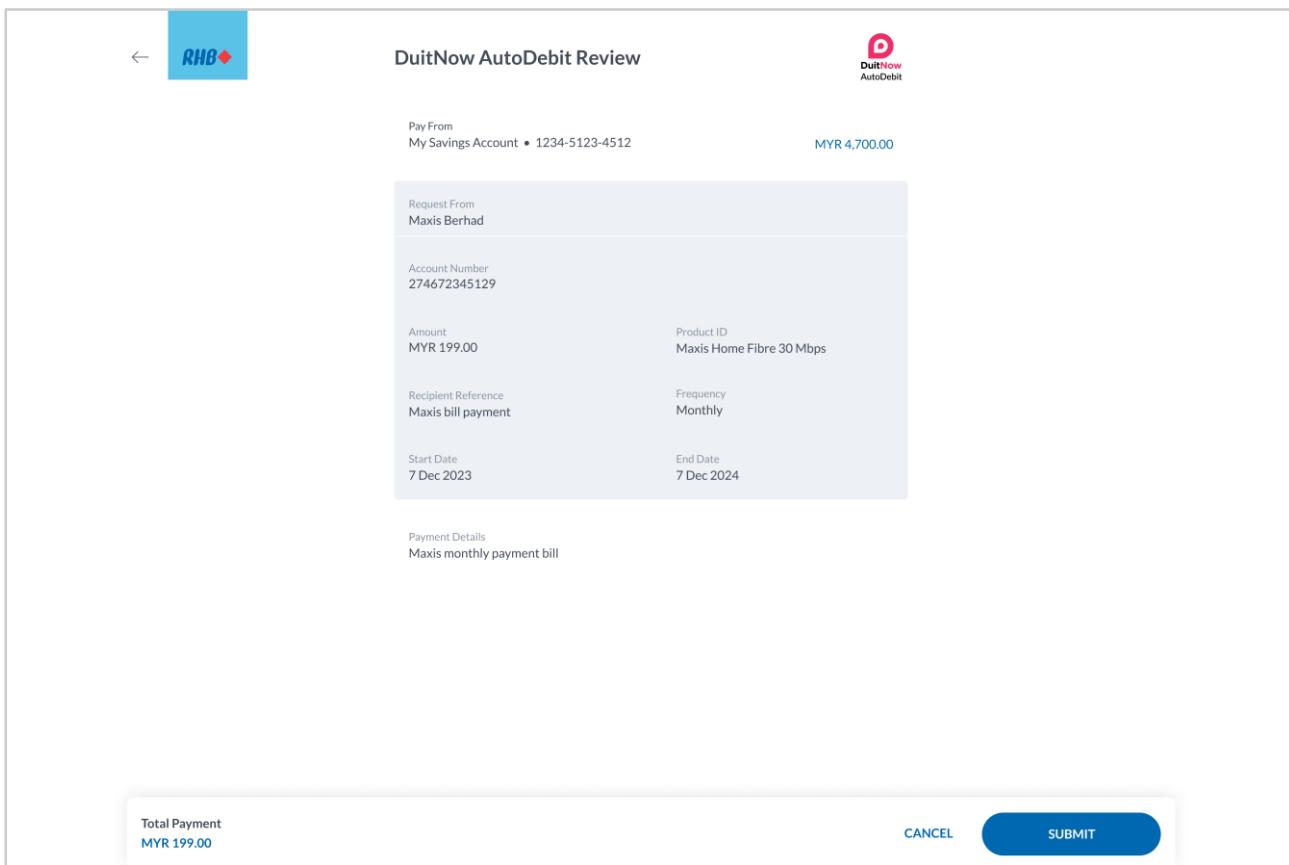
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1. REGISTRATION

1. PENDAFTARAN



The screenshot shows a review screen for a DuitNow AutoDebit request. At the top, it says "DuitNow AutoDebit Review". On the left is the RHB logo. On the right is the DuitNow AutoDebit logo. The main content area displays the following information:

Pay From	MYR 4,700.00
Request From	Maxis Berhad
Account Number	274672345129
Amount	MYR 199.00
Recipient Reference	Maxis bill payment
Product ID	Maxis Home Fibre 30 Mbps
Frequency	Monthly
Start Date	7 Dec 2023
End Date	7 Dec 2024

Below this, under "Payment Details", it says "Maxis monthly payment bill". At the bottom, there is a summary: "Total Payment MYR 199.00" and two buttons: "CANCEL" and "SUBMIT".

Step 7

Review the DuitNow AutoDebit registration and click 'Submit'.

Langkah 7

Semak maklumat pendaftaran DuitNow Auto Debit dan tekan 'Submit'.

How to enable DuitNow AutoDebit

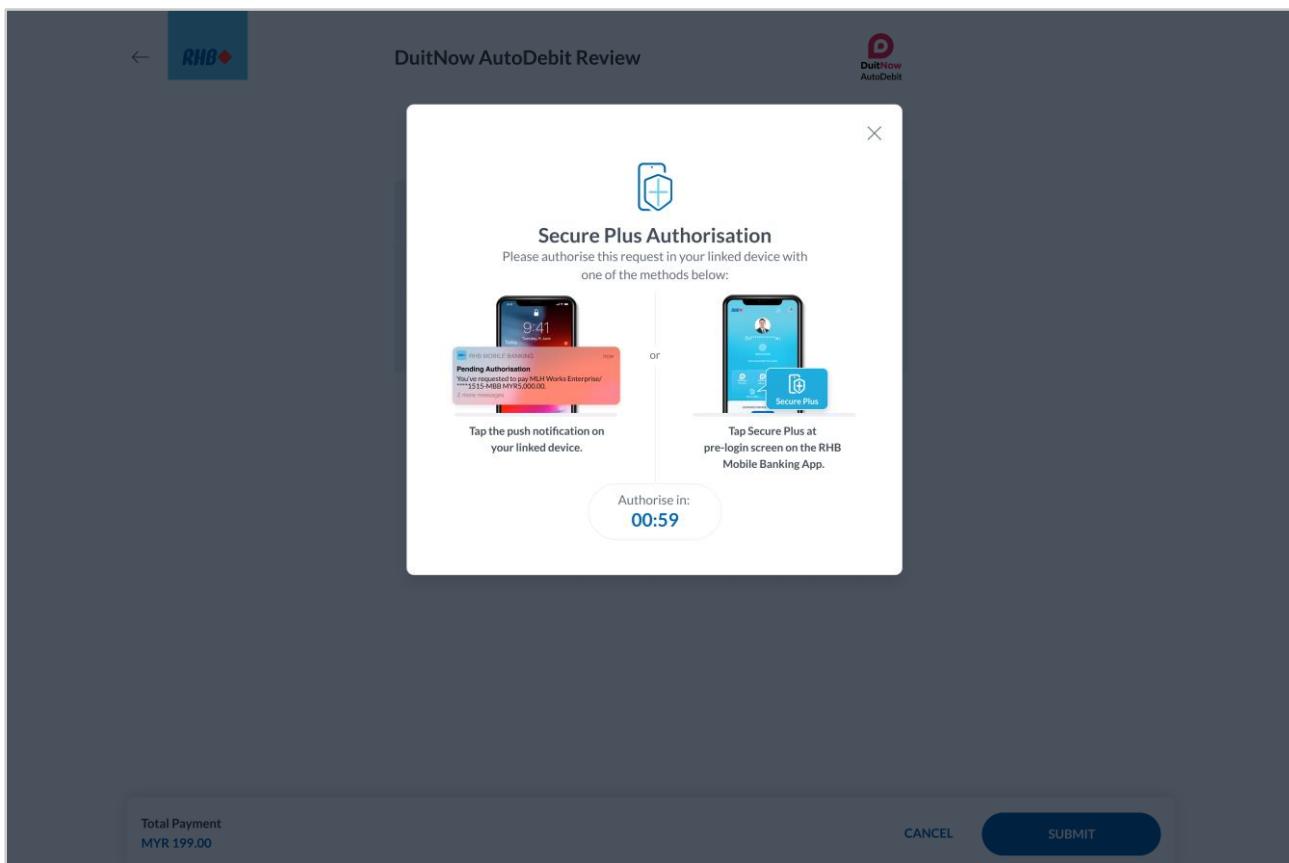
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1. REGISTRATION

1. PENDAFTARAN



Step 8

You will receive a RHB Secure Plus notification on your authorised device. If you don't receive any notification, click on the Secure Plus icon on the pre-login screen on your mobile app.

Langkah 8

Anda akan menerima notis RHB Secure Plus pada peranti anda. Sekiranya anda tidak menerima apa-apa notis, tekan ikon Secure Plus pada laman log masuk di aplikasi mudah alih anda.

How to enable DuitNow AutoDebit

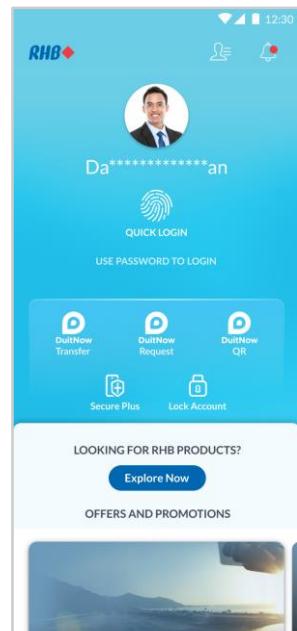
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1. REGISTRATION

1. PENDAFTARAN

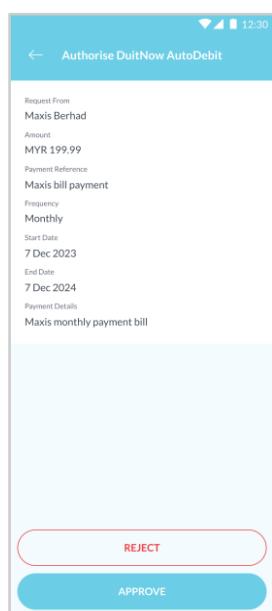


Step 9

Tap on the Push Notification or the Secure Plus icon on the pre-login screen to approve the transaction.

Langkah 9

Tekan notis yang anda terima atau ikon Secure Plus pada laman log masuk untuk sahkan transaksi.



Step 10

Click 'Approve' to authorise the transaction.

Langkah 10

Tekan 'Approve' untuk sahkan transaksi.

How to enable DuitNow AutoDebit

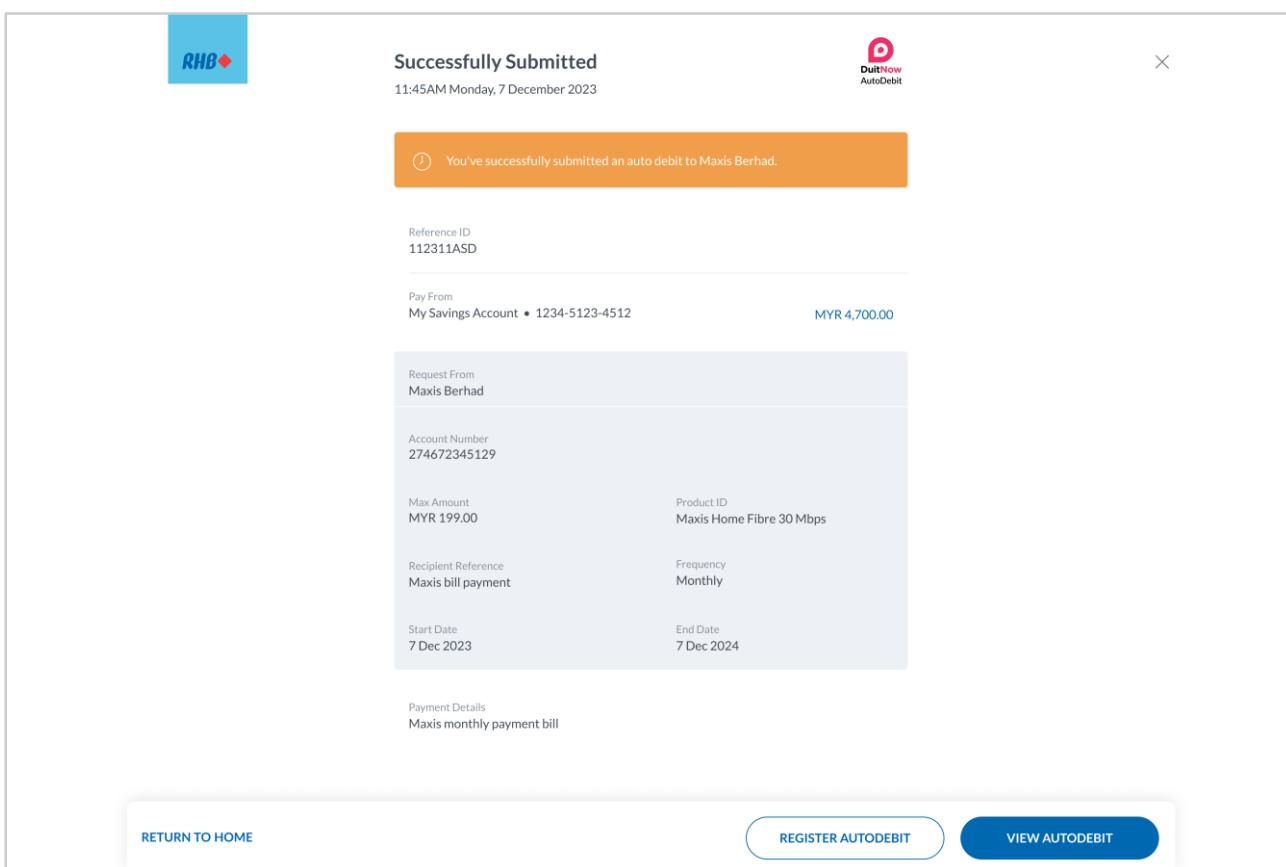
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1. REGISTRATION

1. PENDAFTARAN



The screenshot shows a successful submission message from RHB. It includes the RHB logo, a DuitNow AutoDebit logo, and a success notification: "You've successfully submitted an auto debit to Maxis Berhad." Below this, it displays payment details: Pay From "My Savings Account • 1234-5123-4512" and amount "MYR 4,700.00". A large central box contains the merchant request details: Request From "Maxis Berhad", Account Number "274672345129", Max Amount "MYR 199.00", Product ID "Maxis Home Fibre 30 Mbps", Recipient Reference "Maxis bill payment", Frequency "Monthly", Start Date "7 Dec 2023", and End Date "7 Dec 2024". At the bottom, there's a "Payment Details" section with "Maxis monthly payment bill". At the very bottom are three buttons: "RETURN TO HOME", "REGISTER AUTODEBIT", and "VIEW AUTODEBIT".

Step 11

You will receive a notification once your DuitNow AutoDebit has been successfully submitted to the merchant.

Langkah 11

Anda akan menerima notis apabila DuitNow AutoDebit anda telah berjaya diserahkan kepada peniaga.

How to enable DuitNow AutoDebit

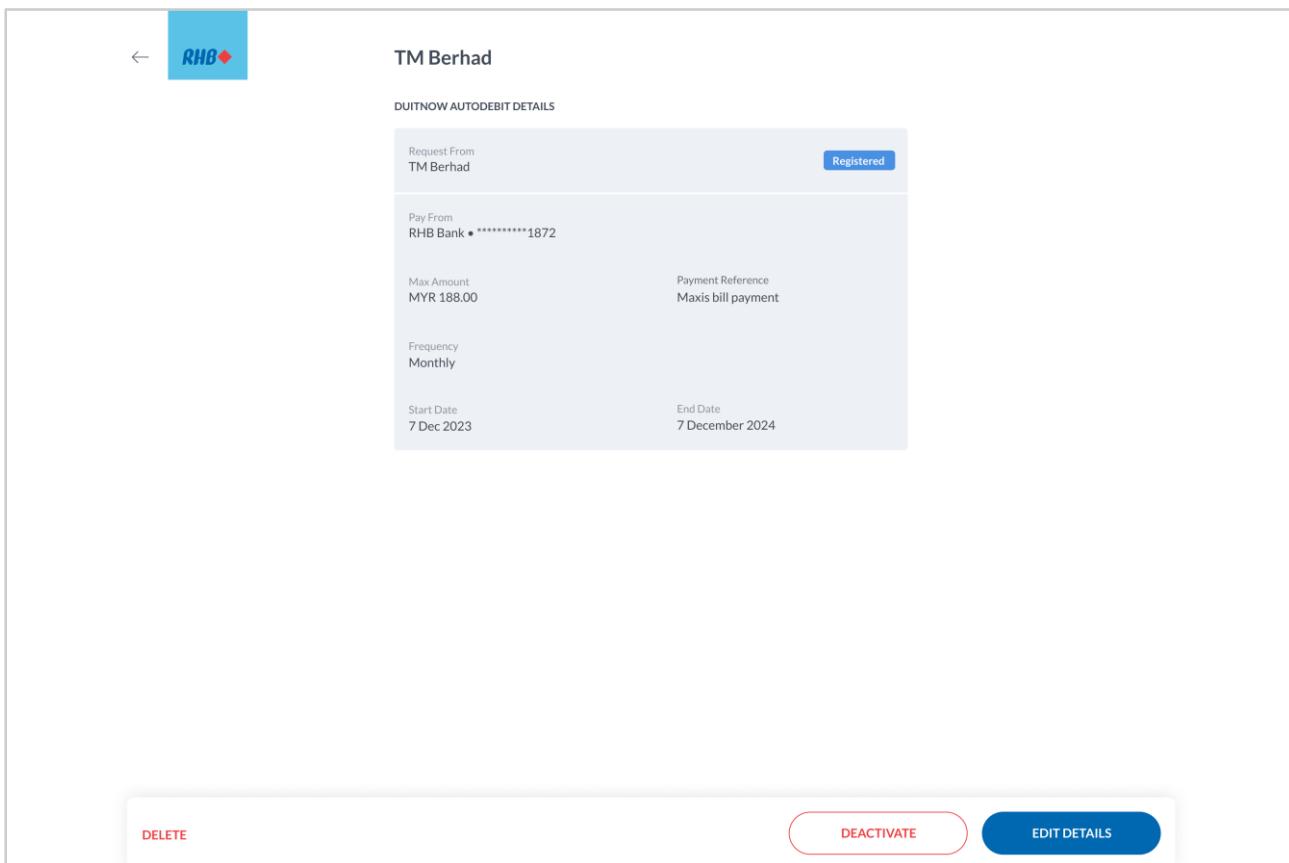
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2. EDIT

2. EDIT



Step 4

To edit your DuitNow AutoDebit details, click 'Edit Details'.

Langkah 4

Untuk mengedit butiran DuitNow AutoDebit anda, tekan 'Edit Details'.

How to enable DuitNow AutoDebit

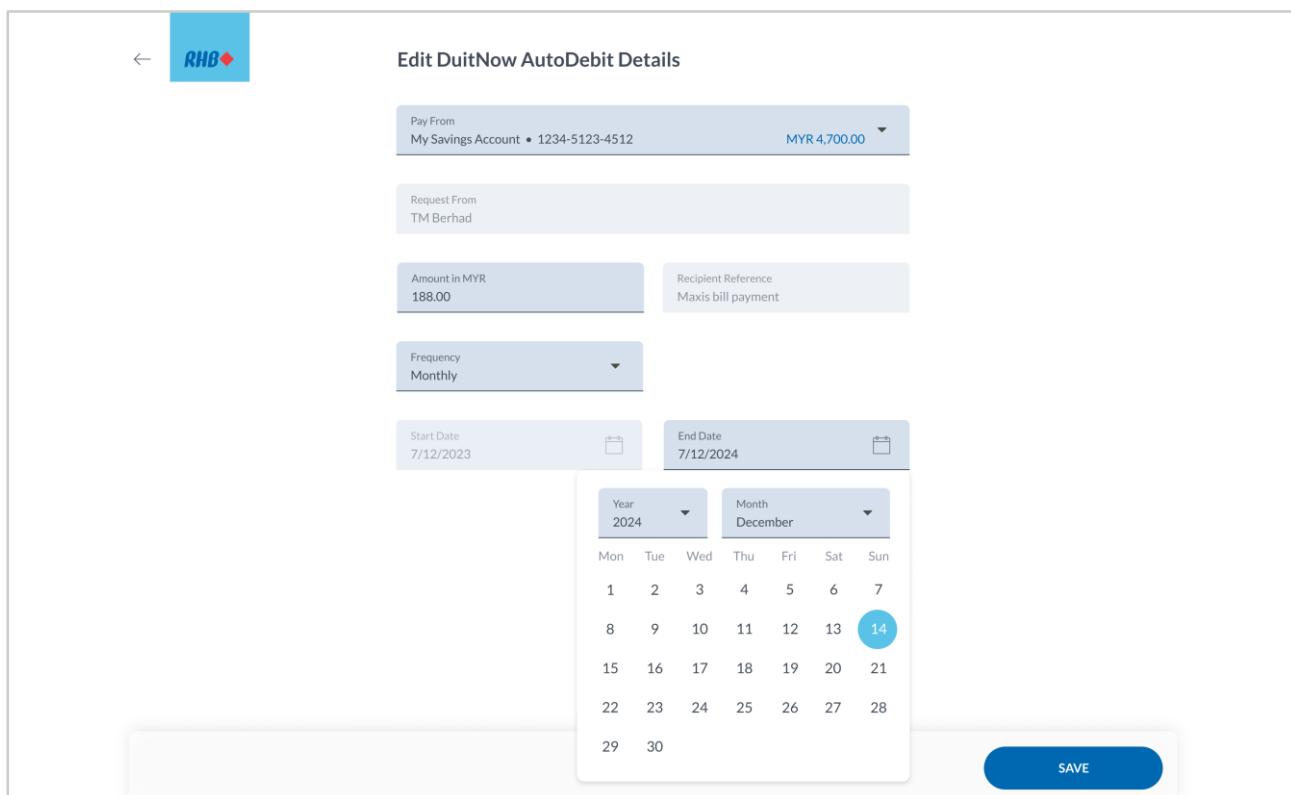
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2. EDIT

2. EDIT



Pay From
My Savings Account • 1234-5123-4512 MYR 4,700.00

Request From
TM Berhad

Amount in MYR
188.00

Recipient Reference
Maxis bill payment

Frequency
Monthly

Start Date
7/12/2023

End Date
7/12/2024

Year
2024

Month
December

Mon Tue Wed Thu Fri Sat Sun

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

SAVE

Step 5

Fill in the details you would like to amend e.g. 'End Date' and click 'Save'.

Langkah 5

Isikan butiran yang anda ingin meminda contohnya, 'End Date' dan tekan 'Save'.

How to enable DuitNow AutoDebit

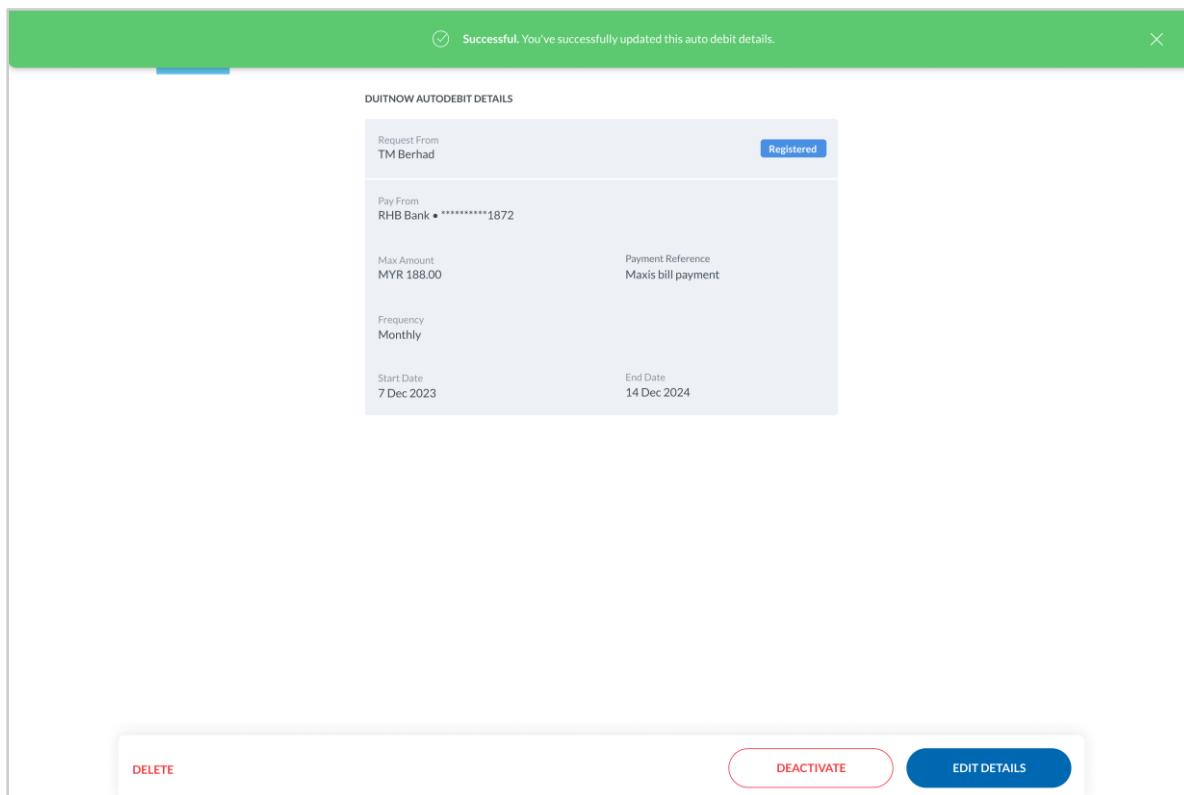
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2. EDIT

2. EDIT



Step 6

You will receive a notification once your DuitNow AutoDebit has been successfully edited.

Langkah 6

Anda akan menerima notis apabila DuitNow AutoDebit anda telah berjaya diedit.

How to enable DuitNow AutoDebit

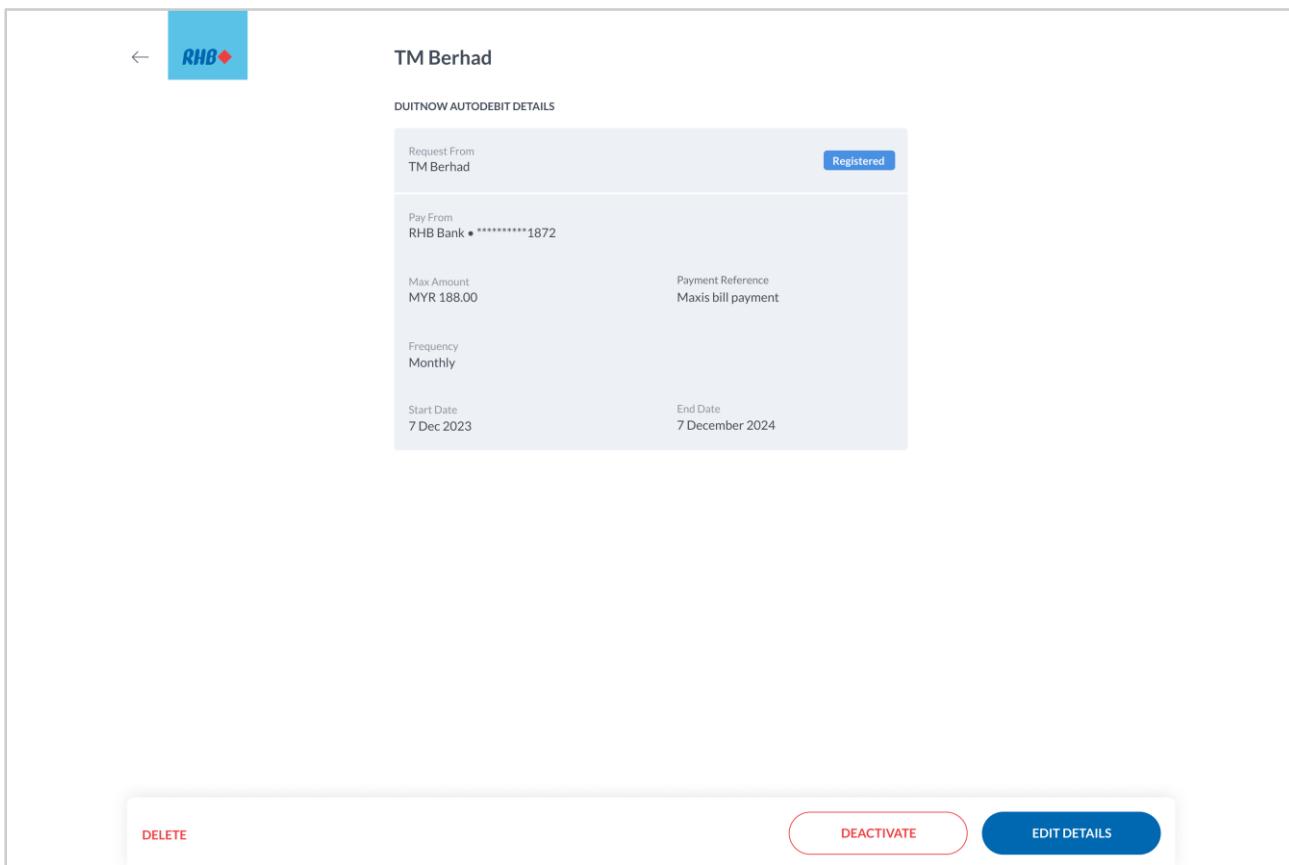
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3. DEACTIVATION

3. PENONAKTIFAN



Step 4

To deactivate your DuitNow AutoDebit, click 'Deactivate'.

Langkah 4

Untuk menonaktifkan DuitNow AutoDebit anda, tekan 'Deactivate'.

How to enable DuitNow AutoDebit

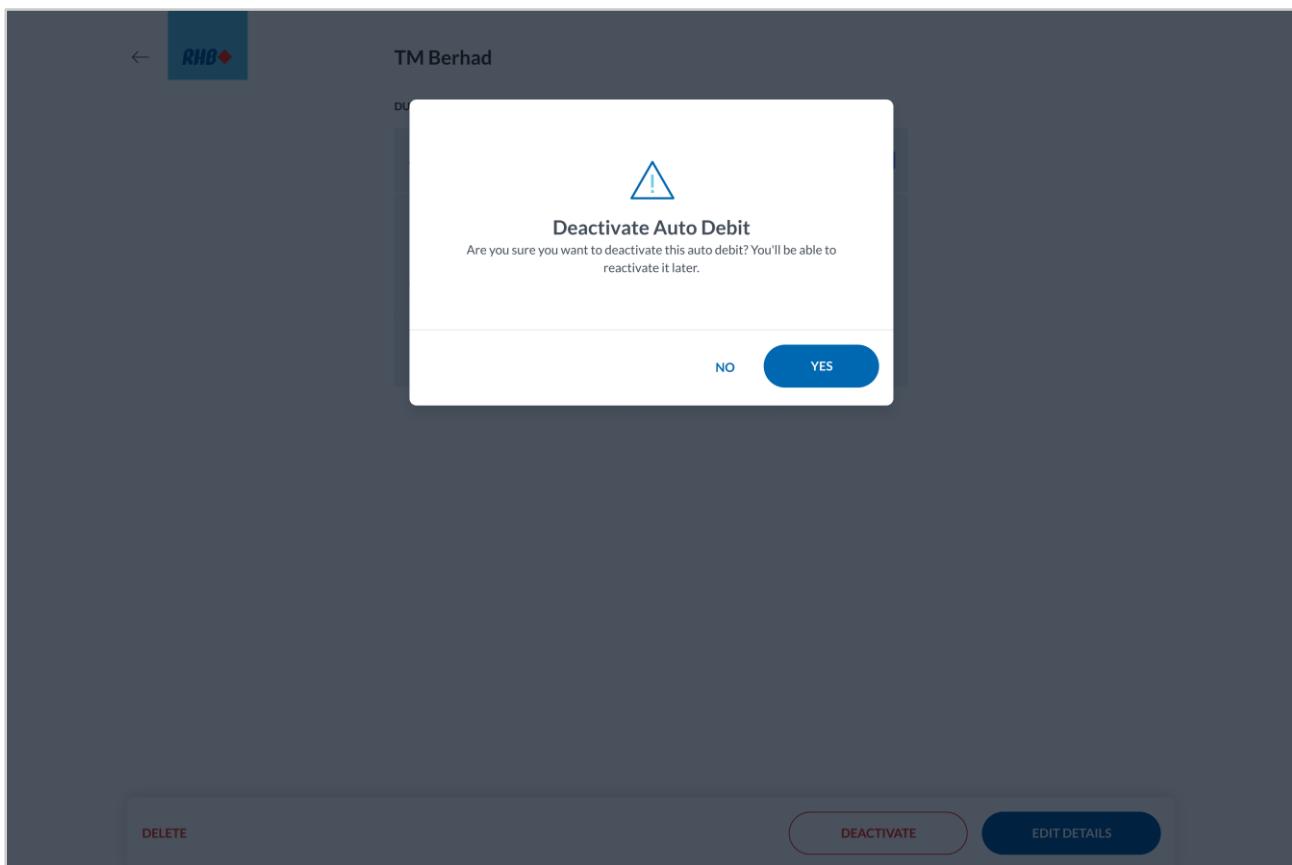
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3. DEACTIVATION

3. PENONAKTIFAN



Step 5

Click 'YES' to proceed.

Langkah 5

Tekan 'YES' untuk teruskan transaksi.

How to enable DuitNow AutoDebit

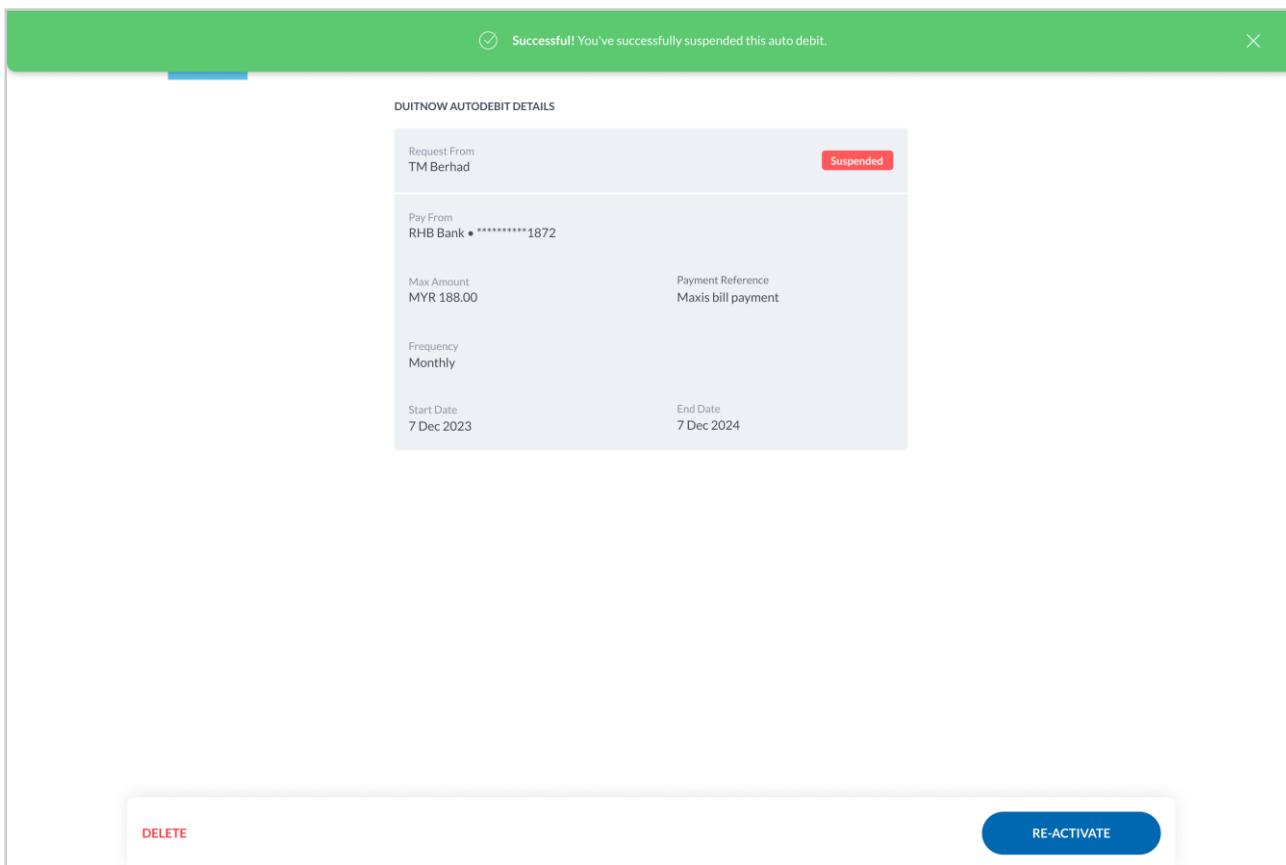
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3. DEACTIVATION

3. PENONAKTIFAN



Step 6

You will receive a notification once your DuitNow AutoDebit has been successfully deactivated and see 'Suspended' labels. To reactivate your DuitNow AutoDebit, click 'Re-Activate'.

Langkah 6

Anda akan menerima notis apabila DuitNow AutoDebit anda telah berjaya dinonaktifkan dan lihat label 'Suspended'. Untuk mengaktifkan semula DuitNow AutoDebit anda, tekan 'Re-Activate'.

How to enable DuitNow AutoDebit

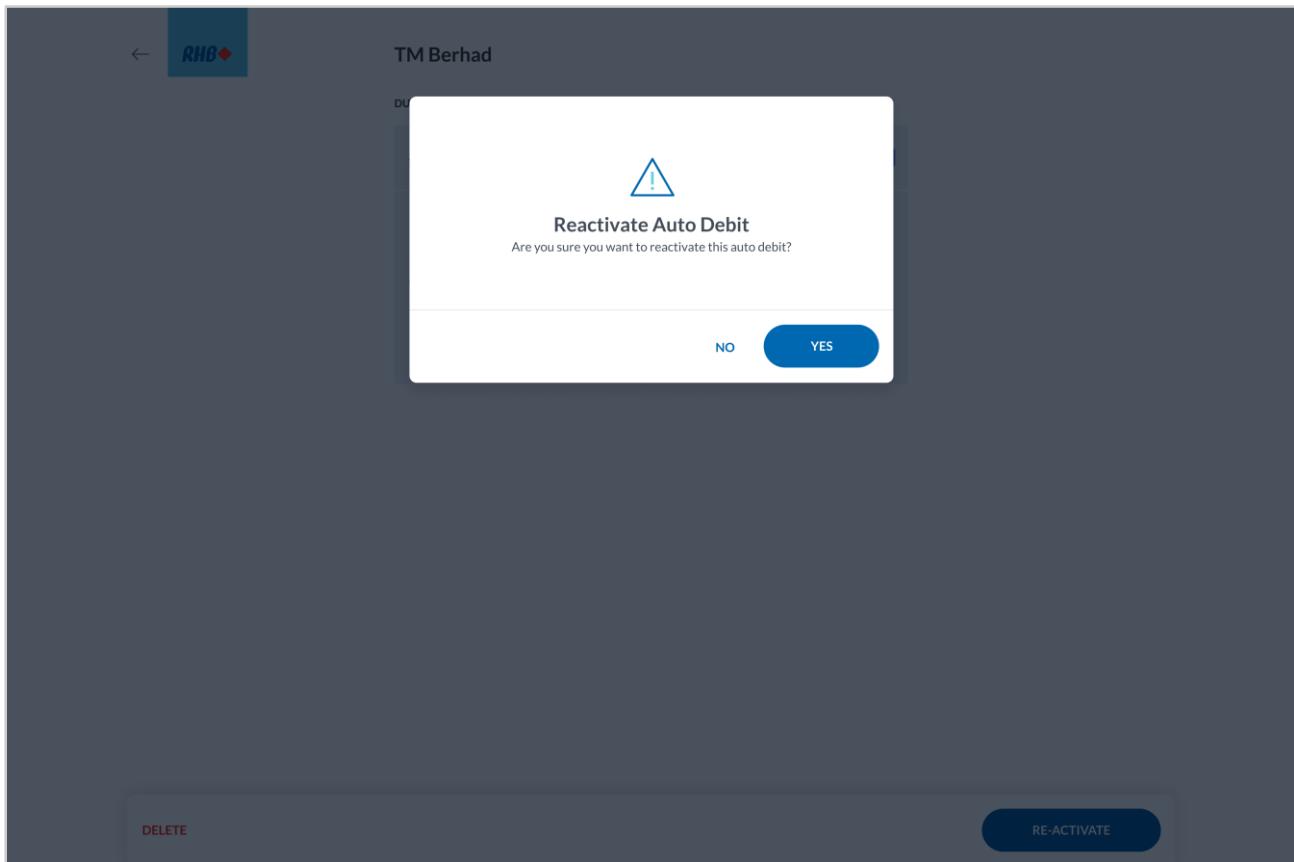
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3. REACTIVATION

3. PENGAKTIFAN SEMULA



Step 7

Click 'YES' to proceed.

Langkah 7

Tekan 'YES' untuk teruskan transaksi.

How to enable DuitNow AutoDebit

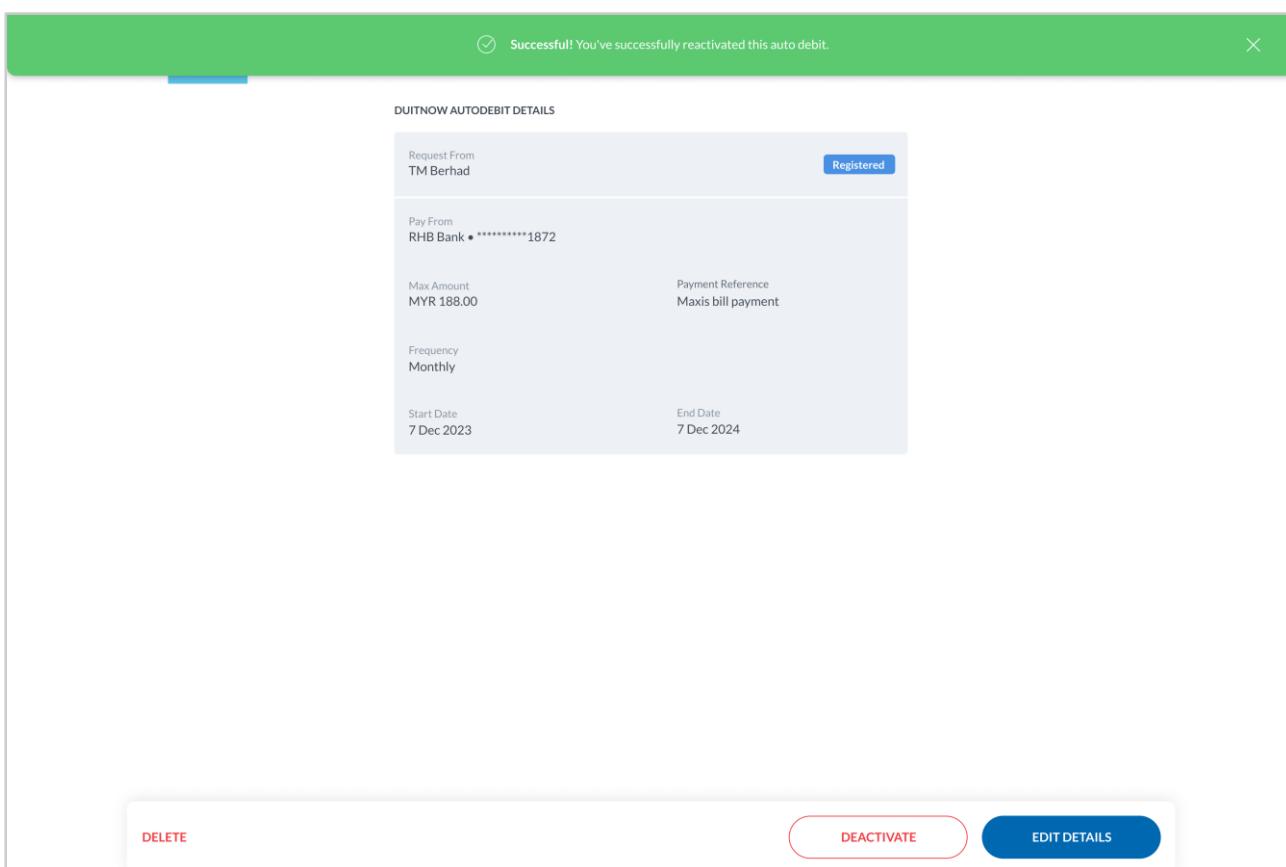
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3. REACTIVATION

3. PENGAKTIFAN SEMULA



Step 8

You will receive a notification once your DuitNow AutoDebit has been successfully reactivated and the ‘Suspended’ labels will be removed.

Langkah 8

Anda akan menerima notis apabila DuitNow AutoDebit anda telah berjaya diaktifkan semula dan label ‘Suspended’ akan dibuang.

How to enable DuitNow AutoDebit

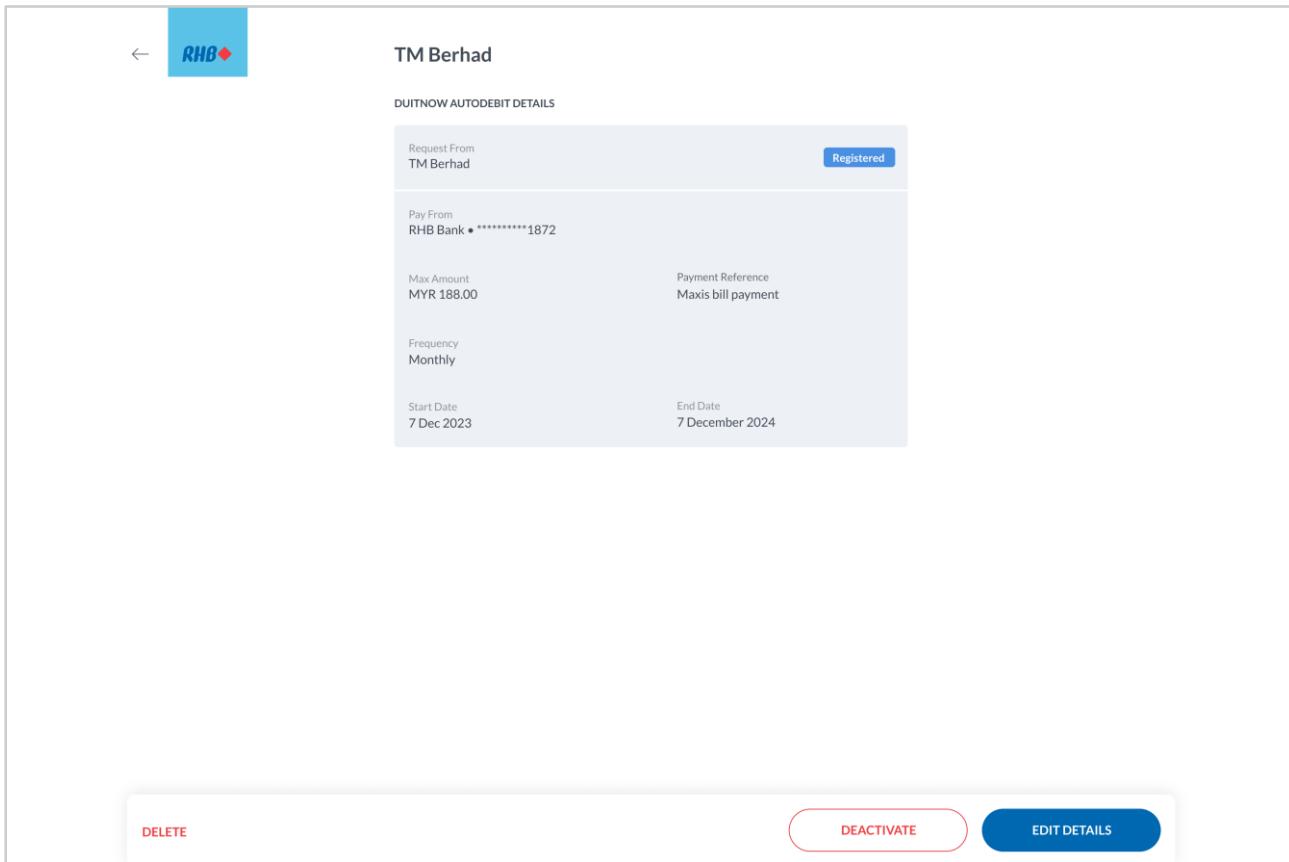
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4. DELETION

4. PEMADAMAN



Step 4

To delete your DuitNow AutoDebit, click 'Delete'.

Langkah 4

Untuk memadam DuitNow AutoDebit anda, tekan 'Delete'.

How to enable DuitNow AutoDebit

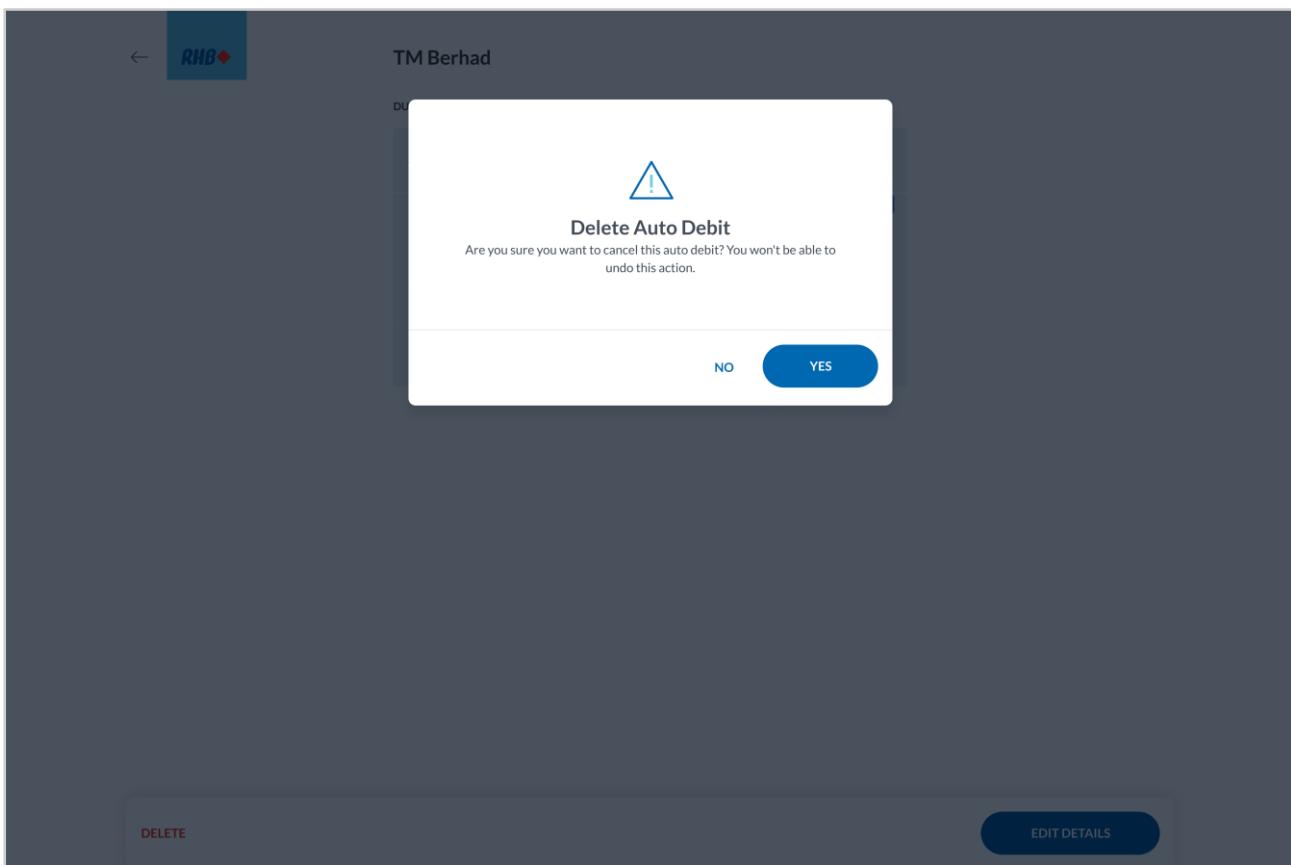
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4. DELETION

4. PEMADAMAN



Step 5

Click 'YES' to proceed.

Langkah 5

Tekan 'YES' untuk teruskan transaksi.

How to enable DuitNow AutoDebit

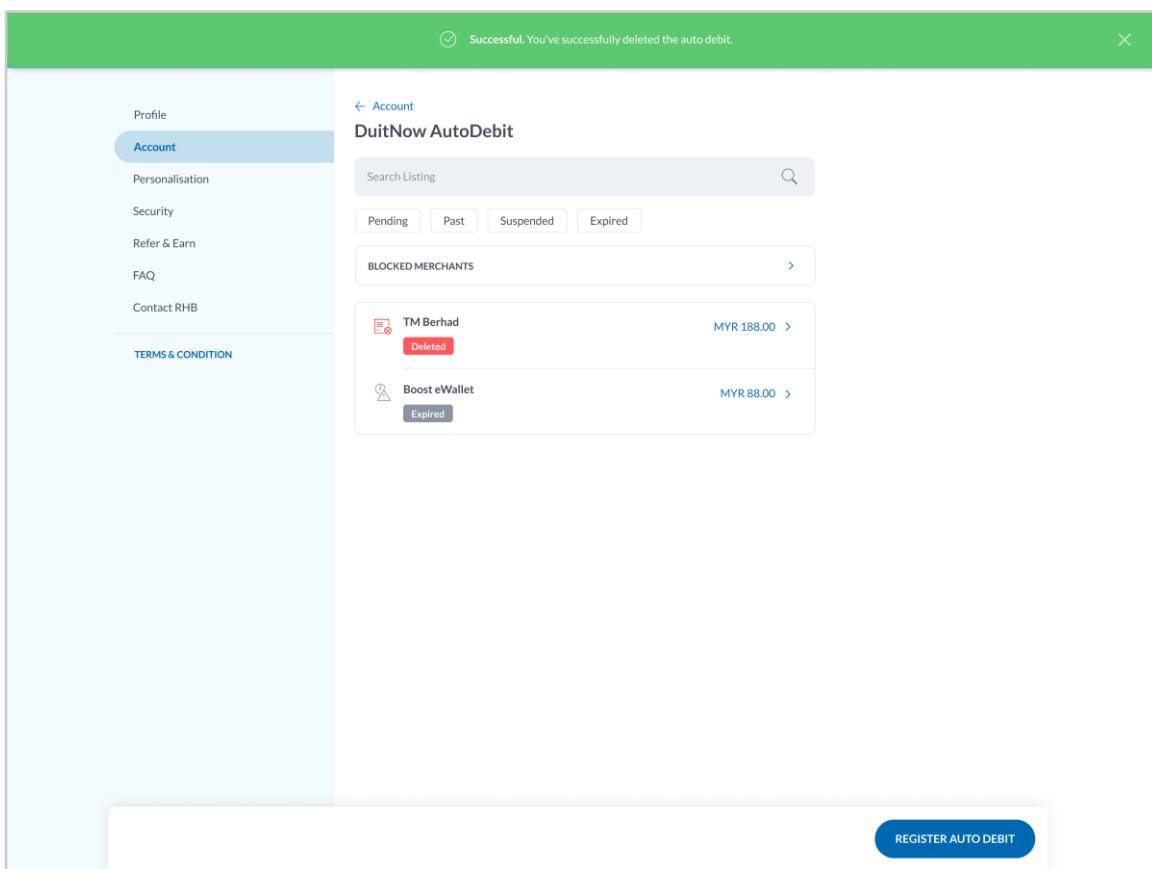
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4. DELETION

4. PEMADAMAN



Step 6

You will receive a notification once your DuitNow AutoDebit has been successfully deleted and see 'Deleted' labels.

Langkah 6

Anda akan menerima notis apabila DuitNow AutoDebit anda telah berjaya dipadamkan dan lihat label 'Deleted'.